



14 April 2023

## **Annex 7**

### **OAIS key performance indicators**

# **Report of the Office of Audit and Investigation Services on UNFPA internal audit and investigation activities in 2022**

**(DP/FPA/2023/6)**

**Agenda item 3: UNFPA – Internal audit and investigation**

Executive Board of UNDP, UNFPA and UNOPS

Annual session 2023

5 to 9 June 2023

New York

### Annex 7: OAIIS key performance indicators

No.	Key performance indicator	Target (2022)	Achievement (2022)
1	Implementation of the 2022 risk-based audit workplan	22 engagements	21 (95%)*
2	Compliance with EB decision on public disclosure	9	9 (100%)
3	General satisfaction with audit work by clients <sup>1</sup>	100%	78%
4	General conformity with IIA Standards <sup>2</sup>	Yes	Yes
5	Ability of the Investigation Branch to close cases based on available resources <sup>3</sup>	113	98 (87%)

\* All audits planned to be initiated in 2022, except for one on fraud risk prevention and detection processes, were successfully executed in the year with only the review and finalization of a few audit reports spilling over into the first and second quarters of 2023.

<sup>1</sup> Based on the results of a client satisfaction survey of the nine audit engagements concluded in 2022.

<sup>2</sup> Based on the results of the recent EQA conducted in December 2021.

<sup>3</sup> This KPI represents the average number of cases concluded over the preceding four years (2018-2021) based on available resources as a percentage of the overall case load during the same period. During 2022, the Investigations Branch had an overall case load of 404 cases.